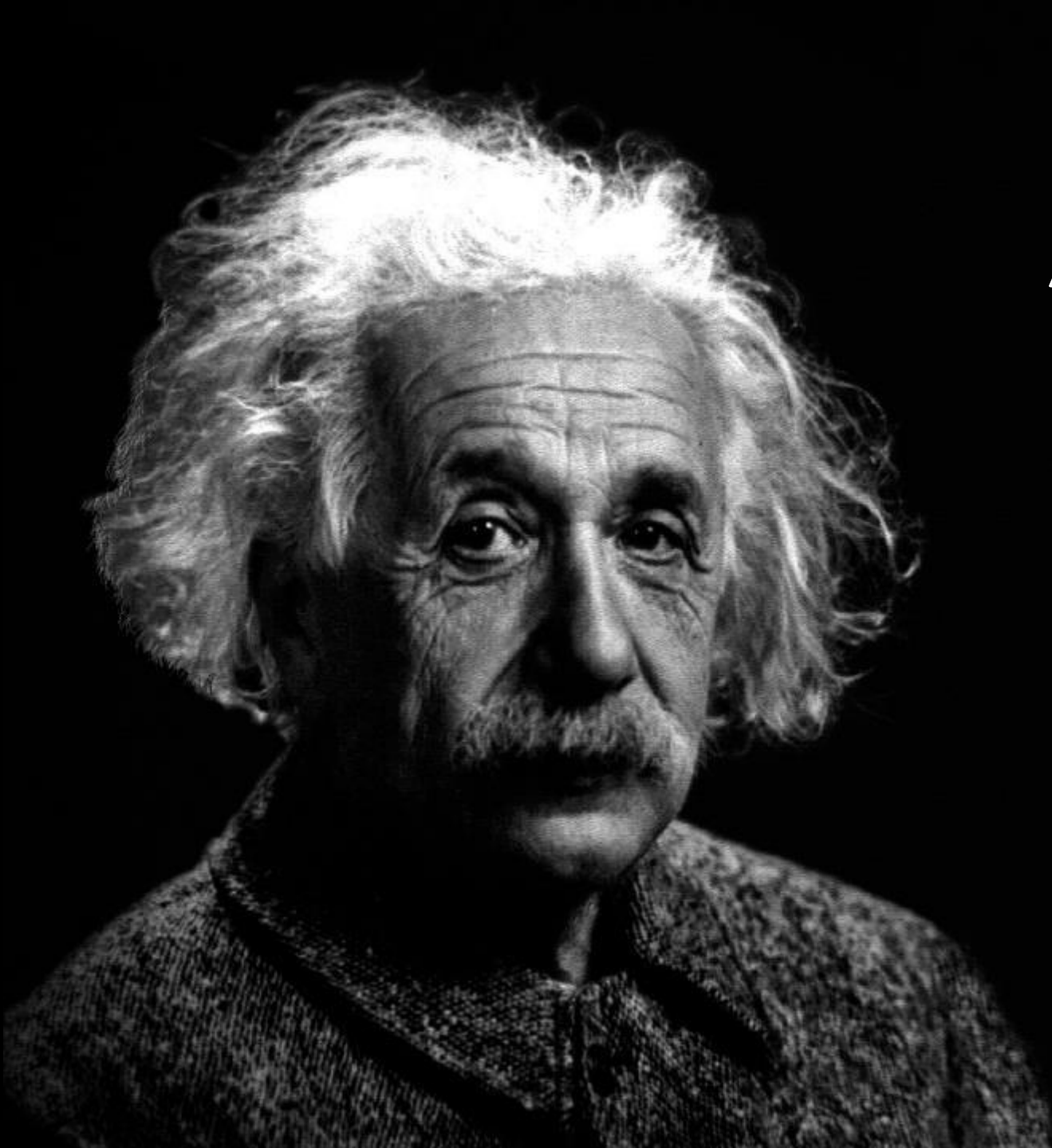


**What do you want to
learn today ?**



Director General Juha Sarkio,
Ministry of Finance Finland

**DIGITAL LEARNING
PRACTISES FOR FINNISH
GOVERNMENT**



**“Once you stop
learning, you
start dying”**

Albert Einstein



Learning is
The most important
skill of the Future

LEARNING

- ▶ Starts with motivation, prevails as knowledge and shows in results
- ▶ Half-life of many professional skills is 2.5-5 years.
- ▶ Employees are searching on-demand answers to their knowledge gaps
- ▶ Employees appreciate possibility to choose their own on-line learning path



COMMUNICATION
&
learning networks

Benefits of Digital Learning

LEARNING
SCALABLE
DATA
SPACED
COST
EFFECTIVE
QUALITY

personalized

FLIPPED LEARNING

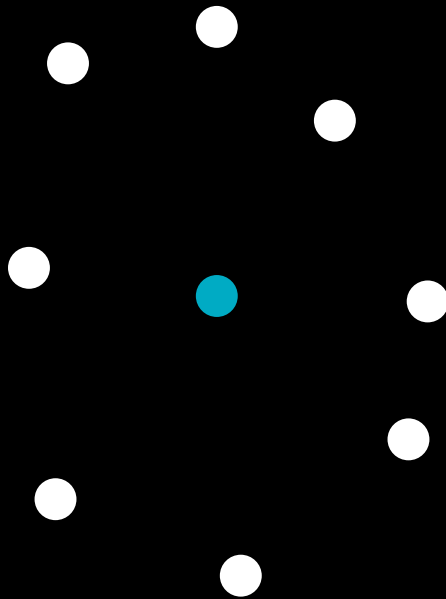
NO TIME OR PLACE REQUIREMENTS



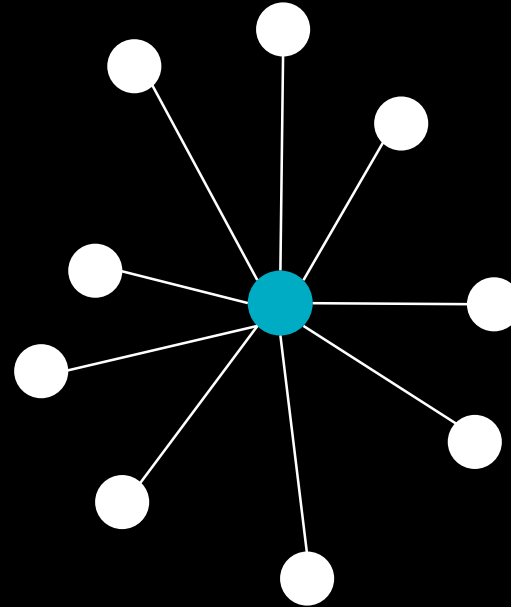
A person wearing a dark blue suit jacket is shown from the chest down, holding a white smartphone with both hands. The person's left hand is at the top of the phone, and their right hand is at the bottom. The background is a light teal color. A black rectangular box is overlaid on the center of the image, containing white text. The text reads "WE LIVE NOW IN A NETWORK SOCIETY". The word "NETWORK" is highlighted in a teal color, matching the background. The overall image conveys a sense of modern technology and connectivity.

WE LIVE NOW IN A
NETWORK SOCIETY

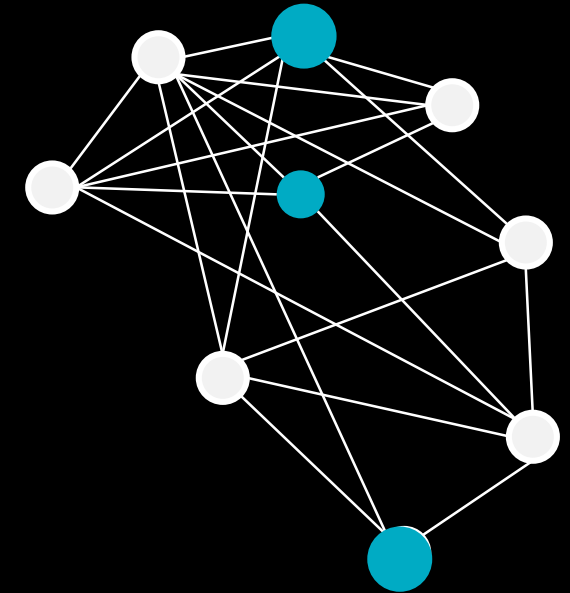
Shifting the paradigm of learning



17th century
Master &
Apprentice



18th century
Education &
Training



20th century
Networks &
informal learning

State government's shared competences

Management; Self-management Strategic management Knowledge-based management Management of operations and processes People management Management of development and innovations Management of customers and partnerships. **Civil servant competence;** Command of civil service ethics Knowledge of state administration's functions as part of society Regulations and directions Shared tools and modes of operation Security Customers and services Competences required by digitalization Reformation of operations as a whole Utilization of technology **Effectiveness and development competence;** Development Anticipation Sustainable development Risk management Project management competence **Communication and interaction;** Language proficiency Written communication Interaction Cooperation **Internal administration;** Financial administration Human resources management Procurements **Other shared abilities;** Learning how to learn Problem-solving skills Flexible and open attitude towards change Ability to link different kinds of competences Media literacy Ability to understand different people's different kinds of competences. **Digital Skills:** AR/VR, Artificial Intelligence, social media, IOT, Blockchain, Service design, SEO, cyber security, software (s), mobile work, GDPR, Data analytics, Digital marketing, Blogging,

IT'S OVERWHELMING

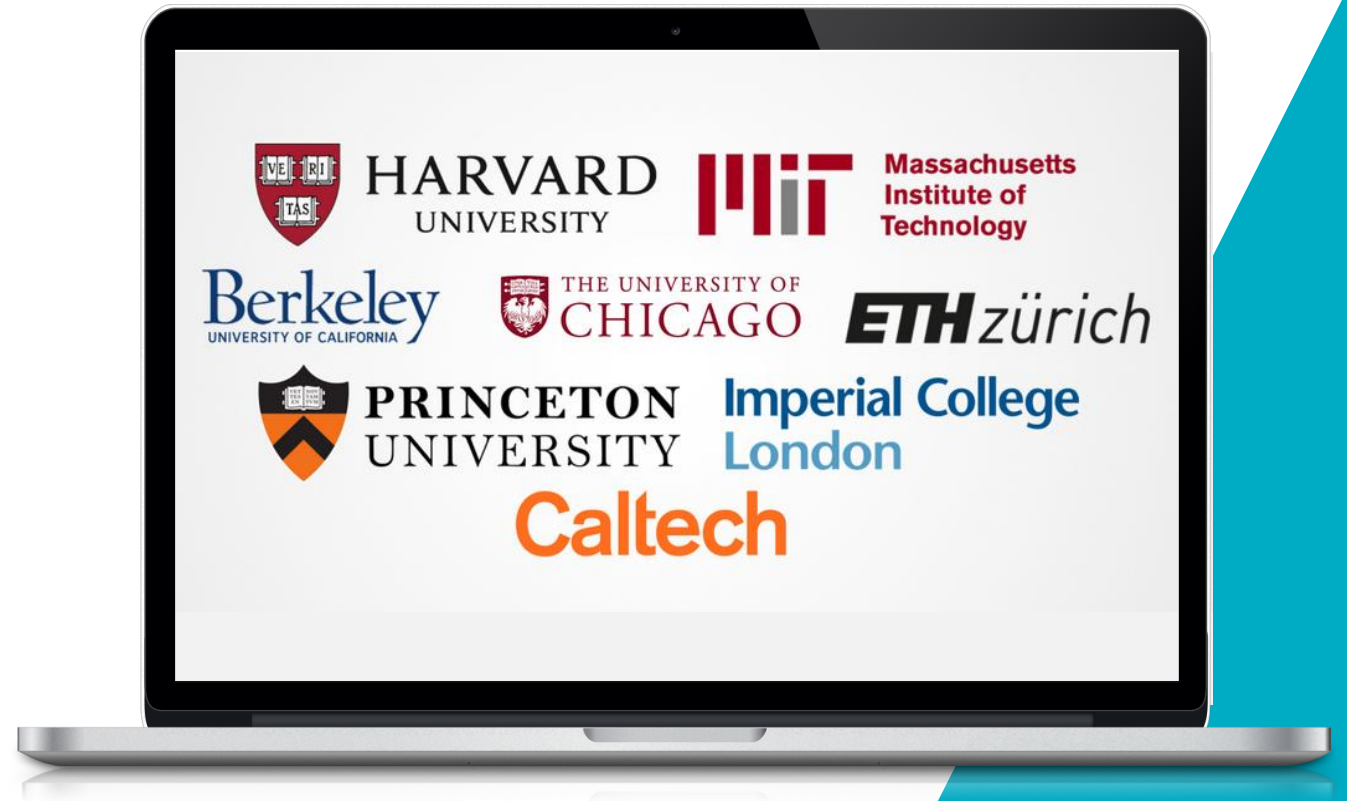


RUN

World of Online Learning



- self-paced MOOCs
- 2500+ courses
- 14 million learners
- 52 million enrollers
- They are ALL FREE



Meanwhile in Finland

- 10 000 enrollers
- FREE

- Kuva jossa istuu timapalloilla.

Elements of AI

Welcome to the Elements of artificial intelligence free online course

Start the course





We have now built a channel for distributing the core competencies required across civil services.

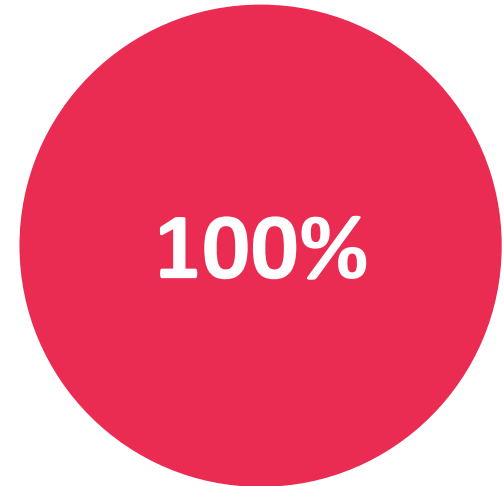
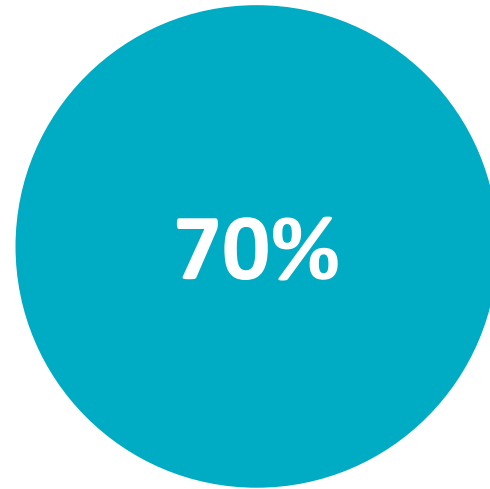
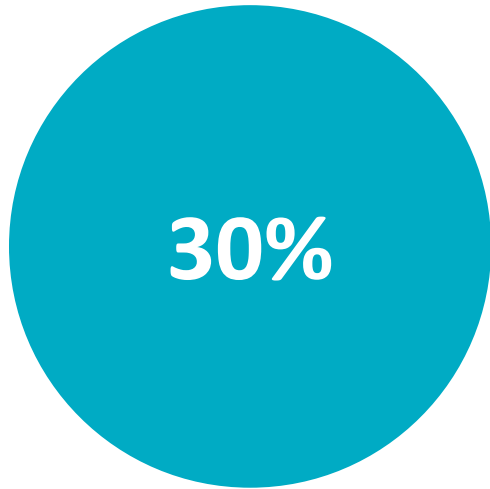
Any civil servant can access the digital learning platform on their own will whenever they need to.

AI aided learning- pilot

- We conducted a pilot study with University of Helsinki
- Aim was to "sense" the starting point of the learner
- If you know the subject well enough you can go the course through rapidly
- If not then reminders, repeats and re-tests to verify the learning



Goals



2018

2019

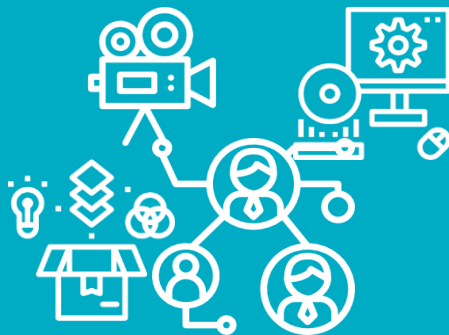
2020

Future ecosystem



Learners

Ministries & agencies



eOppiva production



Lifelong learning

Platform



Public access



Valtion yhteiset osaamiset

Johtaminen

Virkamiesosaaminen

Digitalisaation vaatimat osaamiset

Hallinnollinen osaaminen

Viestintä ja vuorovaikutus



Tietosuoja ABC julkishallinnon henkilöstölle

Opit, mitä tietosuoja on, miksi se on tärkeää ja miten käsittelet henkilötietoja lainmukaisesti ja turvallisesti.



Viestintä muuttuvassa toimintaympäristössä

Luovan webinaari viestinnästä



Työhyvinvoinnin viitekehyksiä

Malleja ja käsitteitä työhyvinvoinnin kehittämiseen



Mobiililaitteet liikkuvassa työssä

Kurssilla perehdytään mobiililaitteiden käyttöön liikkuvassa työssä.



Joint eOppiva courses in State administration

ABC in Data protection for public sector employees and civil servants
Communication in variable operational environment
New framework for work wellbeing
Make the most of mobile devices in mobile work
Outlook for advanced users
PowerPoint basics
Enhance your PowerPoint skills for new level
Course for presenting officers in law drafting and governmental decision-making
Newcomers' skills in ministerial work
Photoshop for advanced users
What should you know about Skype !
Photoshop basics
How arrange meetings with Teams
Word basics
Teams basics
Teams for advanced users
Telecommuting and Mobile work
How to use Share Point online
Android and iPhone phones in office use
Excel Power user
Illustrator basics
Excel basics
Office 365 creative tools
Learn InDesign
SharePoint basics
PhotoShop Elements
SharePoint for owners
Skype for public sector
Office 365 tools
Office 365 collaborative tools
OneNote basics
Outlook basics
ICT basic skills and Windows 10

Word for advanced users
Office 2016 – new properties
Excel for advanced users
Office 365
New features in Windows 10
Data security for civil servant working for council of state
Internal auditing
Lingual rights
Leading Public procurement
Reporting and analyzing in Public procurement
Financial procedures in Public procurement
Tendering procedures in Public procurement
Entering into contract in Public procurement
How to deal in Public procurement
Kampus – virtual desk and tools for civil servants working in ministries
Enhance your written skills in Swedish
STOP- virtual game for internal security
STRONG 1 VAHVA 1 – joint case processing system for ministries
Digital Government
How the Ministry of Finance makes financial forecasting
How to use service designing in public services
Civil servant in social media
Best practices and behavioral recommendations in social media
Planning in Public procurement
Handbook 2020 for public procurement procedures
Privacy protection in everyday life
Focusing in solutions – guidance for new way of thinking and implementing
Intelligibility of speech - how to avoid official legal language in public service
Better skills for public sector leaders to manage the change
How to utilize e-learning and networks
Evaluation procedures in development co-operation
Structures and legal framework in State administration



Coming from Finland

Maybe we did something right ?

#1

First place in European Happiness

#1

in the Human Capital Index

Source: World Economic Forum

#1

in Europe in quality of life

Source: Eurostat



The image shows the national flag of Finland, which consists of nine white horizontal stripes of equal width separated by eight blue stripes. The flag is waving on a silver flagpole against a clear blue sky.

*Thank you for
your attention*

